

Short Report



Tourist Information Lohr am Main | ©Julia Marmulla

Tourist Information Lohr am Main

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<http://www.lohr.de>

Welcome!

The town of Lohr am Main is steeped in history and was first mentioned in a document in 1295. In the historic old town, there are countless stories to tell about every house.

The tourist information offers a variety of services such as booking guided tours of the town and a selection of brochures. The team of the tourist information is also at your disposal with advice on booking a suitable accommodation.

For more information on activities around the city of Lohr am Main, visit <https://www.lohr.de/>.

TEST RESULT

for

Touristinformation Lohr am Main

97816 Lohr am Main, Certificate-ID: PA-52069-2024



This offer was classified according to
the criteria of the nationwide label

»Tourism for All«

and, in the period from

October 2024 – September 2027

is entitled to use the label

»Accessibility checked«

and the associated pictograms
in accordance with the contract.



Tourist Information Lohr am Main

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Overview

- Information about the city of Lohr am Main.
- Host directory.
- Guided city tours.
- Brochures, hiking and biking maps.

Accessibility at a glance

- Parking lot for people with disabilities
- Stepless access to the building
- All rooms and facilities that can be used by guests are accessible without steps or via an elevator
- 80 cm minimum width of all passages/doors
- WC for people with disabilities
- Assistance dogs welcome
- Guided tours for people with disabilities

Information for people with walking difficulties and wheelchair users

All areas relevant for testing meet the quality criteria of the label "**Accessibility tested – partially barrier-free for people with walking disabilities**".

Some **information on accessibility** are listed below. For detailed information please see the evaluation report at the end of the text.

- There is a parking lot for people with disabilities.
- All rooms and facilities that can be used by guests are accessible without steps/at ground level or via an elevator.
- All doors/passages and paths that can be used by guests and are raised are at least 80 cm wide.
- The consultation counter is 85 cm high at its lowest point. There is an alternative option for communication while seated.
- There is a public toilet for people with disabilities that can be accessed from one side (at least 80 cm). There is a folding grab rail on the accessible side.
- Guided tours are offered for people with walking disabilities and wheelchair users. Advance booking is necessary.
- Mobile or fixed seating is available for people with walking disabilities, which can be used during the tour.

Information for people with hearing impairments and deaf people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report at the end of the text.

- There is no audio induction system available.
- An outgoing emergency call in the elevator is only confirmed acoustically. Alternatively, stairs are available.
- There are no guided tours for people with hearing impairments and deaf people.

Information for visually impaired and blind people

Some **information on accessibility** are listed below. For detailed information please see the evaluation report at the end of the text.

- Assistance dogs are welcome.
- The signage (for orientation) is designed in easy-to-read, high-contrast lettering.
- All areas are brightly lit and glare-free.
- Stairs have a handrail on at least one side.
- Information is not available in Braille or prismatic writing.
- No guided tours are offered for people with visual impairments or blind people.
- There are QR codes on benches in the city that lead specifically to pages with audio files.

Information for guests with cognitive impairments

Some **information on accessibility** are listed below. For detailed information please see the evaluation report at the end of the text.

- The name of the Tourist Information is clearly recognizable from the outside.
- The destinations of the routes are within sight or there are signs at a constantly visible distance.
- Information is not available in plain language.
- Guided tours are offered for people with cognitive impairments. Advance booking is required.
- The contents (e.g. exhibits) of the guided tour for people with cognitive impairments are easy to understand or are explained in an easy-to-understand way (e.g. pictorially).

Image Gallery

We have put together some photos from the company / offer for you. You can find more photos in the detailed reports.



Parking lot for people with disabilities

©Gisela Moser



Bus stop hospital

©Julia Marmulla



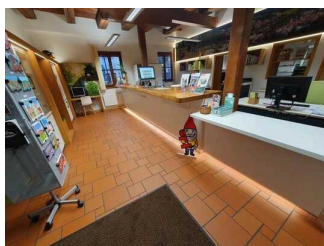
Entrance

©Julia Marmulla



Entrance

©Julia Marmulla



**Consultation room
Tourist Information**

©Gisela Moser



Consulting counter

©Gisela Moser



Public WC for people with disabilities in the underground car park, floor 5

©Gisela Moser



Public WC for people with disabilities in the underground car park, floor 5

©Gisela Moser



Visual tactile design

©Julia Marmulla

Information on the "Tourism for All" labeling system

All establishments and locations certified with the label "Tourism for All" meet the following quality criteria:

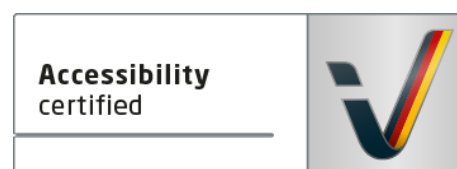
- Data and information on accessibility are collected and checked on site by **external, specially trained evaluators**. The method is not based on self-assessments.
- Data on accessibility is available **in detail** and can be viewed by the guests.
- At least one staff member has successfully passed a **training** on "**Accessibility as a comfort and quality feature**".

The labeling – explanation of the logos and pictograms

The label "**Information about Accessibility**" indicates that detailed and verified information on accessibility is available for all groups of people.



The label "**Accessibility certified**" is based on "Information about Accessibility". It means that the quality criteria defined for specific groups of people are met partially or completely.



The label "**Accessibility certified**" is available in two requirement levels:

"Accessibility certified: partially accessible".

The quality criteria are partially fulfilled for the pictured group of people, i.e. the establishment/location is partially accessible for wheelchair users. The "i" in the pictogram indicates that it is recommended to read again carefully whether the offer meets all (your oder the guest's) individual requirements.



"Accessibility certified: accessible".

The quality criteria are fulfilled for the pictured group of people, i.e. the establishment/location is accessible for wheelchair users.



There are defined quality criteria for **seven groups of people** and a **specific pictogram** for each group.

People with walking disabilities



Wheelchair users



People with hearing impairment



Deaf people



People with visual impairments



Blind people



People with cognitive impairments

